



Conflict Management Coaching: The CINERGY(TM) Model

Cinnie Noble

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CONFLICT MANAGEMENT COACHING: THE CINERGY™ MODEL describes a well-researched process for coaching people on a one-on-one basis, to improve their skills and abilities to manage and engage in their interpersonal disputes. This comprehensive text written by Cinnie Noble, a lawyer-mediator and certified coach, not only provides a coaching model that uniquely integrates neuroscience principles with conflict management and coaching theory and practice. It also provides readers with many ideas and practical ways to support a conflict coaching practice. CONFLICT MANAGEMENT COACHING is an informative resource that will be of interest to coaches, mediators, ombudsmen and other conflict management and dispute resolution practitioners, HR professionals, leaders, lawyers, psychologists, social workers and others who work with people in conflict. TABLE OF CONTENTS * Introduction * The Three Pillars of Conflict Management Coaching * Conflict Management: There Is No Rule Book * Client Engagement * The CINERGY™ Conflict Management Coaching Model * Conflict Management Coaching Skills * Applications of Conflict Management Coaching * Measuring Conflict Management Coaching

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