

# Health Information Management: Integrating Information and Communication Technology in Health Care Work (Routledge Health Management)

Marc Berg

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In almost all Western countries, concerted efforts are made to stimulate the use of information and communication technology (ICT) in health care. Yet the number of success stories are few and the frustrations many. In this key textbook, readers are introduced to the challenges, the lessons learned and the new insights of health information management at the start of the twenty-first century.

With a strong international orientation, a comparative approach and a critical eye on many traditional information management views, the book illustrates key developments by drawing on examples from many different countries. Topics covered include:

- \* Patient Care Information Systems
- \* Integrating Quality Improvement
- \* Information Strategy
- \* Implementing Information Systems

Featuring case studies and an overall practitioner's perspective, this key textbook combines theoretical backgrounds and starting points with practice-oriented guidelines and advice on the best methods for bringing these ideas to the challenges of everyday health care management. Original and refreshing, this textbook is essential reading for students of health care management and health care practitioners alike.



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